

## MPI Training FAQ

### **Q. What format is the training in?**

A. The training courses are online, accessible for 90 days via our website with a Member ID and Password. The courses are separated into modules; for example the Level 1 Essentials course has 8 modules. At the end of each module there is a downloadable Q&A to help you test your knowledge acquired by studying the module. The first 3 courses also have downloadable 'important notes' which are a very useful study and recap aid.

### **Q. How long will the training take?**

A. For each course you have 90 days to complete the online training and examination. The level 1 Essentials course takes on average 8 hours to read through all of the information, which can be done at your own pace. For example, some students will study for about half 30 minutes a day to fit in with their busy work schedules.

### **Q. How do you take the examination?**

A. The examination(s) are online, as per the training. You access the exam via your Member ID and password. The questions are multiple choice, separated by module. You have a set amount of time to complete each module, a countdown is displayed at the top of each page. You have 4 hours overall to complete the examination. Depending on which level you are taking, most people will complete the examination within a couple of hours. The 2<sup>nd</sup> and 3<sup>rd</sup> level course exams need to be booked (reserved) as they are proctored via Skype by the Director of Training at MPI.

### **Q. Can I order more than one course at a time?**

A. Yes, there are certain discounted training packages depending on your requirements. You may only take one course at a time and must complete the first level before moving on to the next level. Please visit our store or contact [lucy@mpi.net](mailto:lucy@mpi.net) for more details.

### **Q. Can I book training for a group of students?**

A. Yes, we can arrange a volume price (discounts apply) for your group training requirements. Once purchased, a link will be e-mail to each of the students for them to set up their personal login(s) for the training. There is an option for progress reports of the students to go to one group administrator at pre-determined times.

### **Q. What happens if I fail the examination?**

A. You have two attempts at taking the online examination, if you do not succeed the first time you can go back and study the area(s) which you feel you may not feel competent in and then retake the examination again (after a 24 hour period of time).

### **Q. I have taken other coating courses, for example the NACE training, do I still need to take all of the MPI training course or does that count towards it?**

All courses in the MPI training program need to be successfully completed before moving on to the next level. The MPI courses cover many other substrates and areas that an Industrial training course will not have covered, so we cannot count other training courses towards the MPI training program.

### **Q. Are the MPI Accreditations recognized in the Industry?**

A. Yes, MPI accreditation is more and more often being added to specifications as a contractor requirement. Store personnel and other coating representatives are also using the MPI accreditation as

proof of their commitment to quality, coating education and an elevation of the coating industry. MPI Architectural Inspection is also required in many specifications currently.

**Q. What happens if I cannot complete the course and examination within the 90 day time limit?**

A. In special circumstances we can extend the expiry for a further 30 days, contact [lucy@mpi.net](mailto:lucy@mpi.net) if this is required.

**Q. I have forgotten my Member ID and cannot access my course, what can I do?**

A. Please contact [lucy@mpi.net](mailto:lucy@mpi.net) with any problems you may have accessing the course. She will be able to provide you with the information that you need.

**Q. What do I get if I successfully complete the course?**

A. You will get a student "result e-mail" confirming your successful completion; this has a links to downloadable badges for your accreditation that can be used on business cards and letters heads etc.. A hard copy certificate, result letter and badge stickers (for hardhats) will then be mailed out to the postal address that you provided on application.

**Q. Will I become an MPI Certified Architectural Coatings Inspector after successfully completing the MPI training program?**

A. Completing the training program is the first step to becoming an MPI Certified Architectural Coatings Inspector. Following this you will be sent a checklist (available upon request) which has all of the criteria required to take part in the next step, the Professional Education and Knowledge Assessment (PEKA). If you meet the criteria will you be approved to take part in the PEKA assessment, which consists of 5 inspection case studies and a peer assessment.